

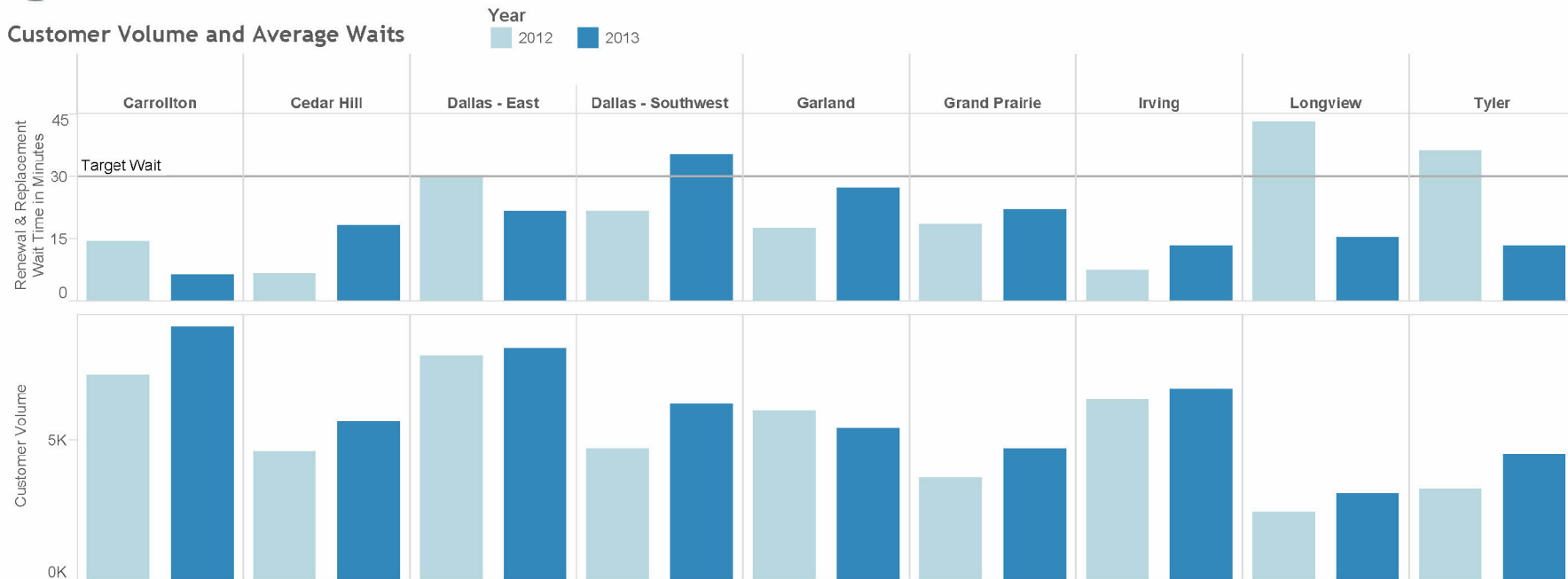


Driver License Regional Monthly Review

Region 1A: Dallas Area

December 2013

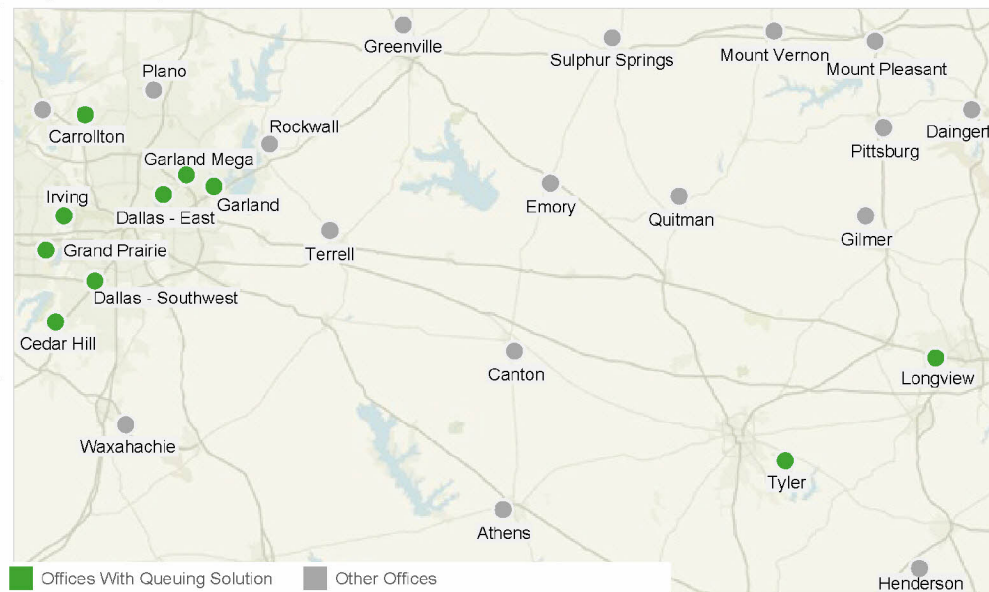
Customer Volume and Average Waits



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Carrollton	4,459	1,821	2,755	6	40	48
Cedar Hill	2,572	1,205	1,888	18	26	42
Dallas - East	4,327	1,978	1,943	22	42	18
Dallas - Southwest	3,075	1,609	1,586	35	36	39
Garland	2,607	936	1,886	27	36	33
Grand Prairie	2,350	1,013	1,334	22	47	45
Irving	2,708	1,252	2,838	13	41	50
Longview	1,782	671	655	15	13	14
Tyler	2,282	861	1,360	13	23	20

Regional Map

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09/02/2014

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